

Bureau of Health Care Quality & Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>NVS3184AGC</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/30/2009</b>
NAME OF PROVIDER OR SUPPLIER  <b>MARGARET ROSE RED ROCK ASSTD LIV</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>5975 W TWAIN AVE LAS VEGAS, NV 89103</b>		
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Y 000	Initial Comments  The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.  This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility on 3/24/09 and completed on 3/30/09. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division.  The facility is licensed for 83 Residential Facility for Group beds for elderly and disabled person and/or persons with mental illness, 78 beds Category I, 5 beds Category II. The census at the time of the survey was 66. Fifteen resident files were reviewed and 11 employee files were reviewed. One discharged resident file was reviewed.  The following deficiencies were identified:	Y 000		
Y 053 SS=D	449.194(4) Administrator's Responsibilities-Complete Rec  NAC 449.194 The administrator of a residential facility shall: 4. Ensure that the records of the facility are complete and accurate.  This Regulation is not met as evidenced by:	Y 053		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 053	<p>Continued From page 1</p> <p>Based on observation, interview and record review 3/24-30/09, the administrator failed to ensure the medication administration records for 1 of 15 residents were accurate.</p> <p>Findings include:</p> <p>Resident #10 - The resident's medication administration records (MAR) for January, February and March 2009, revealed the resident was prescribed Hydrochlorothiazide (HCTZ) 25 mg, 1/2 tablet daily for blood pressure. Doctor's orders in the resident's file showed the medication was initially ordered on 11/24/08 but there was also an order from the physician dated 2/11/09 to discontinue use of the medication. Review of the February and March 2009 MARs revealed the medication technicians continued to document giving the resident the HCTZ from 2/12/09 through the day of the survey on 3/24/09. There were no HCTZ containers in with the resident's medications. The medication technicians could not determine if the medication had been given after it was discontinued, when the medication ran out or if it was just being documented as given out of habit.</p> <p>Further review of Resident #10's MARs determined the resident was prescribed Hydrocodone with APAP 5/500 mg, two times a day. The medication order was initiated on 11/24/08 but this medication was discontinued by the resident's physician on 2/19/09. Medication technicians continued to document giving the resident the Hydrocodone twice daily from 2/20/09 through the day of the survey on 3/24/09. There were no containers of Hydrocodone/ APAP with the resident's medications. The medication technicians could not determine if the medication had been given after it was discontinued, when</p>	Y 053			

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Y 053	Continued From page 2  the medication ran out or if it was just being documented as given out of habit.  Severity: 2 Scope: 1	Y 053		
Y 070 SS=F	449.196(1)(f) Qualifications of Caregiver-8 hours training  NAC 449.196 1. A caregiver of a residential facility must: (f) Receive annually not less than 8 hours of training related to providing for the needs of the residents of a residential facility.  This Regulation is not met as evidenced by: Based on record review and interview on 3/24/09, the facility failed provide evidence that 5 of 10 caregivers completed self-study training as documented by the facility (Employees #1, #2, #4, #5 and #6) and failed to review employee competency of self-study training for 5 of 10 caregivers (Employee #3, #7, #8, #10 and #11).  Severity: 2 Scope: 3	Y 070		
Y 103 SS=F	449.200(1)(d) Personnel File - NAC 441A  NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee.	Y 103		

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Y 103	Continued From page 3  This Regulation is not met as evidenced by: Based on record review on 3/24/09, the facility failed to ensure that 8 of 11 employees had a pre-employment physical (Employee #1, #2, #5, #7, #8, #9, #10 and #11), 1 of 5 employees had evidence of a positive TB test in addition to their chest x-rays (Employee #5), 4 of 5 employees had TB signs and symptoms reviews (Employees #1, #2, #3 and #5 ) and 1 of 6 employees had evidence of an annual tuberculosis test (Employee #11).  Severity: 2 Scope: 3	Y 103		
Y 105 SS=E	449.200(1)(f) Personnel File - Background Check  NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive.  This Regulation is not met as evidenced by: Based on record review on 3/24/09, the facility failed to ensure 3 of 11 employees met background check requirements (Employee #4, #5 and #6).  Severity: 2 Scope: 2	Y 105		
Y 106 SS=D	449.200(2)(a) Personnel File - 1st aid & CPR  NAC 449.200 2. The personnel file for a caregiver of a	Y 106		

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Y 106	Continued From page 4  residential facility must include, in addition to the information required pursuant to subsection 1, (a) A certificate stating that the caregiver is currently certified to perform first aid and cardiopulmonary resuscitation.  This Regulation is not met as evidenced by: Based on interview and record review on 3/24/09, the facility failed to ensure 2 of 10 caregivers had completed training in first aid (Employee #3 and #5).  Severity: 2 Scope: 1	Y 106		
Y 255 SS=F	449.217(6)(a)(b) Permits - Comply with NAC 446  NAC 449.217 6. A residential facility with more than 10 residents must: (a) Comply with the standards prescribed in chapter 446 of NAC. (b) Obtain the necessary permits from the Bureau of Health Protection Services of the Division.  This Regulation is not met as evidenced by: Based on observation and interview on 3/24/09,	Y 255		

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Y 255	Continued From page 5  the facility improperly cooled potentially hazardous foods from lunch (chicken); did not label three spray bottles of cleaning products; used a non-commercial microwave in the kitchen; did not have an adequate level of sanitizing solution in the wiping cloth buckets; left a scoop in the bread crumb container; and stored cases of napkins and single-serve cups on the floor in the kitchen storage area.  Severity: 2 Scope: 3	Y 255		
Y 280 SS=F	449.2175(10)(a)-(d) Dietary Consultant & Services  NAC 449.2175 10. The person providing services pursuant to subsection 9 shall provide those services not less than once each calendar quarter. The administrator of the facility shall keep a written record of the consultations on file at the facility. The consultations must include: (a) The development and review of weekly menus. (b) Training for the employees who work in the kitchen. (c) Advice regarding compliance with the nutritional program of the facility. (d) Any observations of the person providing the services regarding the preparation and service of meals in the facility to ensure that the facility is in compliance with the nutritional program of the facility.	Y 280		

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Y 536	Continued From page 7  NAC 449.260 4. A residential facility shall have areas of sufficient size to conduct indoor and outdoor activities, including, without limitation: (a) A common area that complies with the provisions of NAC 449.216.  This Regulation is not met as evidenced by: Based on observation and interview on 3/24/09, the facility provided stackable, hard plastic office-type chairs in the activity room that interviewed residents reported were uncomfortable to sit in during activities such as watching movies or playing Bingo.  Severity: 2 Scope: 1	Y 536		
Y 876 SS=D	449.2742(4) NRS 449.037  NAC 449.2742 4. Except as otherwise provided in this subsection, a caregiver shall assist in the administration of medication to a resident if the resident needs the caregiver's assistance. A caregiver may assist the ultimate user of controlled substances or dangerous drugs only if the conditions prescribed in subsection 6 of NRS 449.037 are met.  This Regulation is not met as evidenced by: Based on record review on 3/24/09, the facility failed to ensure 1 of 7 medication technicians met the requirement for medication administration training (Employee #2) and failed to ensure 3 of 15 residents had medication administration agreements (Residents #1, #5 and #11).	Y 876		

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Y 876	Continued From page 8  Severity: 2 Scope: 1	Y 876			
Y 878 SS=D	449.2742(6)(a)(1) Medication / Change order  NAC 449.2742 6. Except as otherwise provided in this subsection, a medication prescribed by a physician must be administered as prescribed by the physician. If a physician orders a change in the amount or times medication is to be administered to a resident: (a) The caregiver responsible for assisting in the administration of the medication shall: (1) Comply with the order.  This Regulation is not met as evidenced by: Based on record review and interview on 3/24/09, the facility would be unable to administer as needed (PRN) medications as prescribed for 3 of 15 residents because their PRN medications were not available in the facility (Resident #10, #12 and #13).  Severity: 2 Scope: 1	Y 878			
Y 896 SS=D	449.2744(1)(b)(2) Medication / MAR  NAC 449.2744 1. The administrator of a residential facility that provides assistance to residents in the administration of medication shall maintain:	Y 896			

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Y 896	Continued From page 9  (b) A record of the medication administered to each resident. The record must include: (2) The date and time that the medication was administered.  This Regulation is not met as evidenced by: Based on interview and record review from 3/24/09 to 3/30/09, the facility failed to ensure caregivers documented on the medication administration records (MARs) the administration of narcotic medications to 2 of 16 residents(Residents #1 and #14)  Severity: 2 Scope: 1	Y 896		
Y 908 SS=D	449.2746(2)(a)-(f) PRN Medication Record  NAC 449.2746 2. A caregiver who administers medication to a resident as needed shall record the following information concerning the administration of the medication: (a) The reason for the administration. (b) The date and time of the administration; (c) The dose administered; (d) The results of the administration of the medication; (e) The initials of the caregiver; and (f) Instructions for administering the medication to the resident that reflect each current order or prescription of the resident ' s physician.	Y 908		

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Y 908	Continued From page 10  This Regulation is not met as evidenced by: Based on record review from 3/24/09 to 3/30/09, the facility failed to ensure staff was documenting the administration of as needed (PRN) narcotics on the medication administration records (MARs) for 3 of 15 residents (Resident #1, #2 and #10).  Severity: 2 Scope: 1	Y 908		
Y 923 SS=F	449.2748(3)(b) Medication Container  NAC 449.2748 3. Medication, including, without limitation, any over-the-counter medication or dietary supplement, must be: (b) Kept in its original container until it is administered.  This Regulation is not met as evidenced by: Based on observation, interview and record review on 3/24/09, the facility failed to keep medications belonging to 27 of 27 residents in their original containers (Resident #3, #4, #8, #9, #13 plus 22 other residents not in the sample but scheduled to receive medications at noon or 2:00 PM on 3/24/09).  Severity: 2 Scope: 3	Y 923		

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Y1010	Continued From page 11	Y1010		
Y1010 SS=F	<p>449.2764(1) MI Training</p> <p>NAC 449.2764</p> <p>1. A person who provides care for a resident of a residential facility for persons with mental illnesses shall, within 60 days after he becomes employed at the facility, attend not less than 8 hours of training concerning care for residents who are suffering from mental illnesses.</p> <p>This Regulation is not met as evidenced by: Based on record review on 3/24/09, the facility failed to ensure that a minimum of 4 hours of training related to the care of elderly and disabled residents was received within 60 days of hire by 2 of 2 caregivers hired within the last 12 months (Employee #4 and #5).</p> <p>Severity: 2    Scope: 3</p>	Y1010		

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